

Privacy Policy

Vale Removals & Packing Supplies Ltd.

All personal details will be treated as strictly confidential, stored in a secure fashion and used solely for purposes related to the use of Vale Removals & Packing Supplies Ltd. Vale Removals & Packing Supplies is a registered Ltd company

Your Personal Information

When you use Vale Removals & Packing Supplies Ltd and register for a quotation service you will be asked to provide certain information such as your address, mobile phone number and email address.

We'll use this information to:

1. Email you our customer home survey.
2. Provide you with a removal, storage or packing service quotation.
3. Provide Invoice Billing.
4. Provide your services on an ongoing basis
5. Send you important information about our services.

We may contact you by any of the following methods:

- Email
- Telephone
- Text message
- Post

Cookies

What are cookies? They're small files that websites use to remember information about their customers. At Vale Removals & Packing Supplies, we use them to make your site visit a smoother experience. We do not store personal information in these cookies, nor pass them to third parties or sites and they are not used for advertising.

Disabling Cookies

By adjusting your browser settings you can choose to accept or refuse cookies from the sites you visit. You can also decide to be notified whenever a cookie is added to your computer.

Making Our Website Better

From time to time we use analytics providers such as Google Analytics to find out more about where our customers came from and how they use our website. It helps us get better and better at what we do. This does not contain personal information and we do not pass this on to any third parties for advertising purposes.

Opt-Out Policy

If you do not wish to receive any communication from us you can opt-out from marketing communication.

We may give information about you to employees and agents of Vale Removals & Packing Supplies Ltd to administer any accounts, products and services provided to you by Vale Removals & Packing Supplies Ltd now or in the future, who may use it for purposes related to the use of and running of, those services.

The purpose of this statement is to set out how we use personal information that we may obtain about you. By either registering as a user of any services provided by Vale Removals & Packing Supplies Ltd and by using the Vale Removals & Packing Supplies Ltd website you agree to this use.

We are registered with the Information Commissioners Office for Data Protection / GDPR purposes.

Should you ever have any questions specific to any section of our Privacy Policy, you can contact us directly at info@valeremovals.com or write to us at Vale Removals & Packing Supplies Ltd. or call 02920710039 to speak to a member of the customer services team.